Thus, achieving our VISION.

So we can operate EFFECTIVELY and with EXCELLENCE,

We engage, inspire and empower students, scholars and researchers to achieve their full potential as global citizens and leaders.

**STUDENTS**

Successful Students, Prepared Citizens,

- Students enhance their ability to effectively and creatively use, analyze, assess and communicate information and data
- Students achieve Western's identified learning outcomes and develop lifelong learning skills
- Students enjoy an enriched learning and campus experience
- Students are engaged in the research enterprise

**TEACHERS**

Educational Excellence,

- Teachers integrate the highest quality information, services and resources into curriculum
- Teachers produce outstanding curriculum, courses and assignments that incorporate 21st century literacies learning outcomes
- Teachers' pedagogy and e-learning strategies enhance the student learning experience

**RESEARCHERS**

Recognized Research.

- Research productivity and efficiency is enhanced
- Researchers achieve their goal of producing high quality outcomes with global impact
- Researchers actively collaborate with Western Libraries to advance their projects

ORGANIZATIONAL EXCELLENCE!

Strategies of Excellence for achieving the strategic stakeholder outcomes

**STUDENTS**

We advance 21st century literacies development for students, scholars and researchers
- Teach critical literacies and embed learning outcomes into the curriculum
- Embed library expertise, collections and resources into learning experiences
- Develop and integrate e-learning strategies and modules
- Enable and expand undergraduate research

**TEACHERS**

We manage and provide access to world-class print and digital collections and resources
- Spearhead creation and enactment of a bold digital strategy
- Develop and enrich scholarly, archival and special collections
- Digitize and steward unique resources and collections
- Strengthen information access, discovery, curation, and dissemination processes
- Continually evolve collection development practices

**RESEARCHERS**

We cultivate purposeful partnerships on campus and beyond
- Join forces with campus partners to enhance student success and research outcomes
- Proactively engage with faculty in curriculum and course development
- Collaborate with external partners to advance our shared missions
- Drive community engagement with the greater London area

We provide user-centred spaces and technologies
- Repurpose and revitalize spaces to meet user needs
- Create inviting, inspiring and collaborative learning and research spaces
- Provide access to new and emerging technologies
- Develop user-centered service models and standards
- Enable the best possible user experience
- Provide great customer service
- Support effective management of university records

We actively engage with our campus communities
- Promote campus community development
- Facilitate connections, conversations and forums across the disciplines
- Develop social media engagement
- Expand outreach to library users

We deliver service excellence to library users and the University
- Provide education and advocacy for scholarly communication issues such as author rights, copyright, and open access
- Enable new models of scholarly communication
- Provide technologies for barrier-free research publication and dissemination
- Foster academic integrity

We partner to develop extraordinary researchers and scholars and to expand research excellence

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PASSIONATE & PREPARED TEAM!

Strategies for building and mobilizing Western Libraries capacity

We work in a learning culture that encourages agility, curiosity and innovation

We have the skills and competencies needed for a fast changing world and we work in relevant roles, focused on the right priorities

We have a strong sense of shared responsibility and purpose, based on trust and are empowered to achieve success

We work in flexible facilities and spaces that cultivate productivity and well-being

We are equipped with the right technologies and tools to perform our work

ALIGNED AND SUSTAINABLE LIBRARY!

Strategies for utilizing and allocating our resources

We proactively assess our environment and user expectations and take action to meet emerging needs

We are transparent and align resources and decisions to our vision, strategies and annual priorities

We prepare for the future through continuous learning and professional development

We measure and use performance metrics to improve our effectiveness, efficiency and impact

We promote and provide evidence of Western Libraries' value to library users and stakeholders

We are fiscally responsible and seek opportunities to work more effectively and realize efficiencies

We use our RESOURCES wisely,

We embrace our VISION.

And, build a STRONG & PREPARED LIBRARY,

We proactively assess our environment and user expectations and take action to meet emerging needs

We are transparent and align resources and decisions to our vision, strategies and annual priorities

We prepare for the future through continuous learning and professional development

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Guided by our VALUES,

- Teamwork
- Respect
- Accountability
- Communication
- Creativity
- Service
- Collaboration
- Innovation

OUR GUIDING VALUES

- Teamwork
- Respect
- Accountability
- Communication
- Creativity
- Service
- Collaboration
- Innovation

WESTERN LIBRARIES STRATEGY MAP: 2015 – 2020

OUR MISSION

As the academic commons of the University, Western Libraries provides the library and archival expertise and infrastructure - information resources, technology, people, and spaces - required to cultivate and mobilize knowledge, and accelerate excellence in teaching, research, and scholarship.

OUR SHARED VISION

We engage, inspire and empower students, scholars and researchers to achieve their full potential as global citizens and leaders.

ENDURING IMPACT!

Western Libraries will achieve the following strategic stakeholder outcomes:

- Students are engaged in the research enterprise
- Students enjoy an enriched learning and campus experience
- Students achieve Western's identified learning outcomes and develop lifelong learning skills
- Students are engaged in the research enterprise
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